

Cambridge City Council

Housing Advisory Board

Date: Monday, 6 October 2025

Time: 5.30 pm

Venue: Committee Rooms 1 & 2, The Guildhall, Market Square, Cambridge
CB2 3QJ

Contact: democratic.services@cambridge.gov.uk, tel.: 01223 457000

Agenda

- 1 Apologies
- 2 Declarations of Interest
- 3 Minutes (Pages 3 - 8)
- 4 Public Questions
- 5 Strategic Procurement Pipeline for Repairs,
Maintenance, and Compliance Contracts (Pages 9 - 38)
- 6 North Cambridge Framework for Change (To Follow)
- 7 Awaab's Law and Damp, Mould and Condensation
Policy (To Follow)
- 8 Resident Engagement Strategy (To Follow)
- 9 Housing Complaints (Pages 39 - 102)
- 10 Housing Performance 2024-25 (Pages 103 - 124)

Housing Advisory Board Councillors: Robertson (Co-Chair), Gawthrope Wood, Griffin, Lokhmotova, Martinelli, Tong, Best, Birch and Powell-Hardy

Tenant and Leaseholder Representatives: Diane Best, Harmony Birch, Diana Minns (Co-Chair), Mandy Powell-Hardy

Alternates: Bennett, Blackburn-Horgan and Lee

Emergency Evacuation Procedure

In the event of the fire alarm sounding all persons should vacate the building by way of the nearest escape route and proceed directly to the assembly point in front St Mary's Church. The duty Officer will assume overall control during any evacuation, however in the unlikely event the duty Officer is unavailable, this responsibility will be assumed by the Committee Chair.

Information for the public

The public may record (e.g. film, audio, tweet, blog) meetings which are open to the public.

For full information about committee meetings, committee reports, councillors and the democratic process:

- Website: <http://democracy.cambridge.gov.uk>
- Email: democratic.services@cambridge.gov.uk
- Phone: 01223 457000

This Meeting will be live streamed to the Council's YouTube page. You can watch proceedings on the livestream or attend the meeting in person.

Those wishing to address the meeting will be able to do so virtually via Microsoft Teams, or by attending to speak in person. You must contact Democratic Services democratic.services@cambridge.gov.uk by 12 noon two working days before the meeting.

The full text of any public question must be submitted in writing by noon two working days before the date of the meeting or it will not be accepted. All questions submitted by the deadline will be published on the meeting webpage before the meeting is held.

Further information on public speaking will be supplied once registration and the written question / statement has been received.